

Northville DDA - Marketing Committee Thursday, November 3, 2022 8:30 am – Via Zoom

Join Zoom Meeting: https://us02web.zoom.us/j/81495889279 Meeting ID: 814 9588 9279 Mobile Connection: 1-309-205-3325, 81495889279# US

#### Meeting Agenda

- 1. Welcome from the Chair
- 2. Audience Comments (limit 3 minutes)
- 3. PR & Marketing efforts for October 2022
  - a. October Stats and Measurements (Attachment 3.a)
  - b. October PR Summary (Attachment 3.b)
- 4. Holiday to Remember (Attachment 4)
- 5. Recap and News from Organizations
- 6. Next Meeting Thursday, December 1, 2022

## October 2022:

## FACEBOOK:

#### **Facebook Page Update:**

Through September 26 Followers: 15,302 (162 more than last summary) Demo:

- Women (81.8%)/ Men (18.2%)
- Age demo: 35-44 main demo with 45-54 next largest
- Top 10 cities followers are from: Northville (16.6%, Novi (9.4%), Livonia (7.7%), Plymouth, Canton, Farmington Hills, Westland, South Lyon, Detroit, & Commerce

Monthly Total Reach: 42,455

Monthly Post Engagement: 40,424 (2,467 reactions, 303 comments, 236 shares, 19,858 photo clicks, 1,368 link clicks)

# **Organic Post** ~ Throwback Thank You (with images of behind-the-scenes live shoot with WDIV)

Run date(s): October 20 Impressions: 6,979 Reach: 6,930 Engagement: 2,448 Interactions (likes, love, etc.): 98 like, 22 love Comments: 3 Shares: 5 Other: 2,323 (link clicks)

#### **Organic Post ~ Shared Great White Buffalo's post of construction**

Run date(s): October 13 Impressions: 5,641 Reach: 5,640 Engagement: 392 Interactions (likes, love, etc.): 67 like, 2 love Comments: 2 Shares: 0 Other: 321 (link clicks)

#### **Organic Post ~ Announcement of Reset Brain & Body Opening (shared post)**

Run date(s): October 3 Impressions: 3,883 Reach: 3,783 Engagement: 313 Interactions (likes, love, etc.): 60 like, 21 love, 2 Wow Comments: 35 Shares: 1 Other: 195 (link clicks)

### **INSTAGRAM:**

Followers: 5,979 (158 more followers since last summary) 77% women / 23% men Age demo: 35-44 (32%), 25-34 (27.9%), 45-54 (20.6%) Top Locations: Northville (23.1%), Novi (12.1%), Plymouth (9.1%), Livonia (5.7%) & Canton (3.8%) Insights from last 30 days:

Reach: 9.014 (the number of unique accounts that have seen any of our posts)

- 4,640 followers / 4,374 non followers
- o 10,700 posts / 6,585 Reels / 1,929 stories / 17 videos

Accounts Engaged: 1,661

• 1,507 Followers/154 non-followers

Account Activity: 1,834

- Profile visits: 1,777
- Website taps: 56
- Call Button Taps: 1

Impressions: 152, 165 (total number of times our posts have been seen) Content Interactions: 5,546 Post Interactions: 4,094

• Likes: 3,394

- Comments: 84
- Saves: 105
- $\circ$  Shares: 221
- Story Interactions: 47
  - Replies: 16
  - Shares: 31
- Reel Interactions: 1,405
  - Likes: 1,155
  - Comments: 19
  - Shares: 204
  - o Saves: 27

#### Top Post(s):

Based on likes

#### October 19 – Shared WDIV Post from Live Broadcast

Reach: 3,159 (3,090 followers / 69 non followers) Impressions: 3,979 (3,872 from home, 85 from profile, 2 from hashtags & 19 other) Engagement: 328 (328 followers / 0 non-followers) Post Interactions: 313

- Likes: 262
- Comments: 4
- Shares: 16
- Saved: 2

Profile Activity: 28

- Profile visits: 25
- Follows: 2

• Website taps: 1

#### Top Reel (s):

Based on likes

#### **October 6 – Repost from follower of the Downtown**

Reach: 5,194 (5,489 plays) Impressions: 3,040 (2,945 from home, 1 from location, 56 from profile & 38 other) Engagement: 524 (505 followers / 19 non-followers) Reel Interactions: 605

- Likes: 498
- Shares: 92
- Comments: 6
- Saves: 9

### **TWITTER:**

Followers: 1,032 (same as last summary) Twitter does not provide many analytics.

#### Top Tweet(s):

October 7 – Tonight is the Night – Skeletons Are Alive (with image) Likes: 5 Retweets: 1

### **ADVERTISING:**

#### The Ville:

Quarter page ads will be place in 12 issues of the magazine (May 2021-April 2022).

The 'Ville is mailed directly to every residential and business address – a total of nearly 21,000 – in the Northville Community, covering the 48167 and 48168 zip codes.

#### Northville Today:

- Quarter-page Ads in Northville Today
  - Q2: Ad for Supporting our businesses is main & center with a photo of social district (like we did for Maybury and Chamber ads) and tag with dates of summer concerts (MAILED WEEK OF JUNE 6)
  - Q3: SKELETONS Ad (MAILED WEEK OF SEPTEMBER 19)
  - Q4: A Holiday to Remember (MAILED WEEK OF DECEMBER 5)

## DOWNTOWN NORTHVILLE PR / ADVERTISING SUMMARY October 2022:

## **PUBLICITY:**

#### **Upcoming Press Releases:**

- Great White Buffalo Brewing Company opening
- A Holiday to Remember

#### **Press Received:**

- October 3 Online post from WRIF's on-air personality, Meltdown about <u>The</u> <u>Skeletons</u> (Downtown Northville is in Halloween Mode)
- October 15 <u>Little Guide Detroit</u> article "6 Kid-Friendly Fall Activities in Northville
- October 19 Live in the D broadcast live from Downtown Northville about Fall in Northville (segments highlighted the social district, Mill Race Village and Parmenter's)
  - <u>https://www.clickondetroit.com/live-in-the-d/2022/10/19/tourist-in-your-town-northville/</u>
  - <u>https://www.clickondetroit.com/live-in-the-d/2022/10/19/spot-these-humorous-skeletons-all-over-the-downtown-of-this-local-city/</u>

## **SOCIAL MEDIA:**

- Continuing Business Spotlights every month to coincide.
- Facebook ~ Continued to maintain the page, including daily posts on business announcements and virtual events, etc.
- Instagram ~ Continued to maintain the page, including daily posts business announcements, etc.
- Twitter ~ Continued to maintain the page, including daily posts on business announcements, etc.

## **PAID ADVERTISING:**

- Ad in October issue of The Ville
- Ad in Q2 of Northville Today for Skeletons Event (mailed week of September 9)
- Boosted Facebook post for Skeletons Launch Party

## **UPCOMING PAID ADVERTISING:**

#### **PRINT:**

• Quarter-page Ads in The Ville

- $\circ$  12-months of 1/4-page ads.
- Ad theme features a new shop or restaurant every month; November issue will be Holiday to Remember ad
- Quarter-page Ads in Northville Today
  - Mailed to 21,000 households
  - Q4: A Holiday to Remember (MAILED WEEK OF DECEMBER 5)

a Holiday to Remember

. Main&<sub>Center</sub>

# **Friday**

6:00 – 9:00 pm Live Strolling Music Horse & Carriage rides Live Reindeer

Bive Reindeer

## Sunday

1:00 – 5:00 pm Live Strolling Music Horse & Carriage Rides

Live Unicorn & Anna/Kristoff

## Saturday

2:00 - 9:00 pm Live Strolling Music Horse & Carriage Ride

ଞ Elsa

## December 9, 10 & 11

brought to you by:







November & December

Holiday

Fun

Shoppin

Dining

For event details visit www.downtownnorthville.com. Stay up to date on Northville happenings on our social media.



November 17-December 18 It's a Wonderful Life: A Radio Play

**Tipping Point Theatre** www.tippingpointtheatre.com

November 18 - Mother/Son Dance Northville Parks & Recreation www.northvilleparksandrec.org

November 18-19 - Holiday Home Tour Northville Community Foundation www.northvillecommunityfoundation.org

November 19 - Holiday Lighted Parade Northville Chamber of Commerce www.northville.ora

November 19-20 - Holiday Greens Market Northville Chamber of Commerce www.northville.org

November 24 – Huffin' for the Stuffin' 5k Maybury State Park, www.friendsofmaybury.org

December 1-17 - Small Works Northville Art House, www.northvillearthouse.org

December 2 - Christmas in the Village Mill Race Village, www.millracenorthville.org

December 2 – Merry Little Christmas Party New Hope Grief, www.newhopecenter.net

December 3 Children's Christmas Workshop Mill Race Village, www.millracenorthville.org

December 3 - Pancakes and Pajamas Northville Parks & Recreation www.northvilleparksandrec.org

December 3-4, 10-11 Holiday Fun at the Farm Maybury Farm, www.mayburyfarm.org

December 9-11 - A Holiday to Remember Northville DDA, www.downtownnorthville.com

December 10 - Christmas Tea Mill Race Village, www.millracenorthville.org

December 17 - Kids Holiday Shopping Day Northville Art House, www.northvillearthouse.org